



University
of Limassol
ever evolving

Welcoming and Informative Meeting

Επικοινωνία/Communication

- Technical Support –
<https://support.ciim.ac.cy/>
- Ακαδημαϊκά ζητήματα/Academic Support
 - Τμήμα Ψυχολογίας/Psychology Department
 - psychology.admin@uol.ac.cy
 - Τμήμα Επιστημών Αγωγής/Education Department
 - education.admin@uol.ac.cy
 - Τμήμα Διοίκησης/Department of Management
 - business.admin@uol.ac.cy
 - Τμήμα Τεχνολογιών Πληροφορικής/Innovation & Technologies Department
 - technologyinnovation.admin@uol.ac.cy
 - Τμήμα Νομικής/Law Department
 - adminoffice@uol.ac.cy



- **The Student Portal**
- For quick links to the above services you can access the Student Portal directly by opening your web browser and typing <https://portal.ciim.ac.cy/>



Webmail



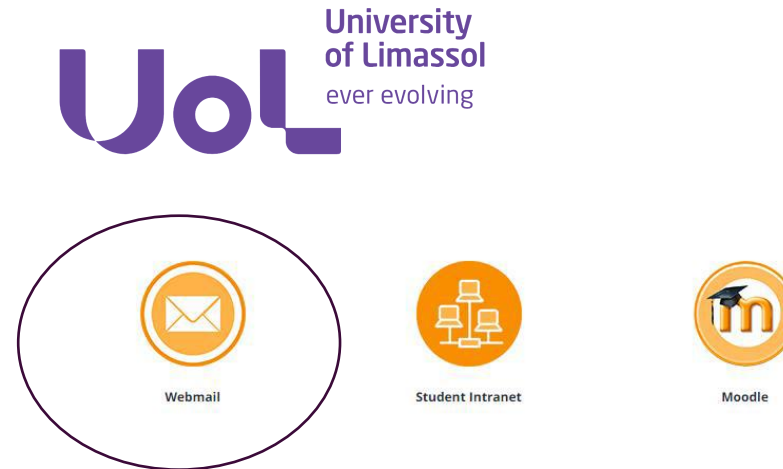
Student Intranet



Moodle

How to enter to the University e-mail

- **The Student Portal**
- For quick links to the above services you can access the Student Portal directly by opening your web browser and typing <https://portal.ciim.ac.cy/>



Enter the University e-mail
202XXXXXX@stu.uol.ac.cy



Sign in

Email, phone, or Skype

No account? [Create one!](#)

[Can't access your account?](#)

Next



Sign-in options



Enter password

Password

[Forgot my password](#)

[Use an app instead](#)

Sign in

If you have problems logging in, please submit a ticket from the help desk <http://support.ciim.ac.cy>



Let's keep your account secure

We'll help you set up another way to verify it's you.

[Use a different account](#)

[Learn more about verifying your identity](#)

[Next](#)

If you have problems logging in, please submit a ticket from the help desk <http://support.ciim.ac.cy>

Keep your account secure

Method 1 of 2: App



App



App password

Microsoft Authenticator



Start by getting the app

On your phone, install the Microsoft Authenticator app. [Download now](#)

After you install the Microsoft Authenticator app on your device, choose "Next".

[I want to use a different authenticator app](#)

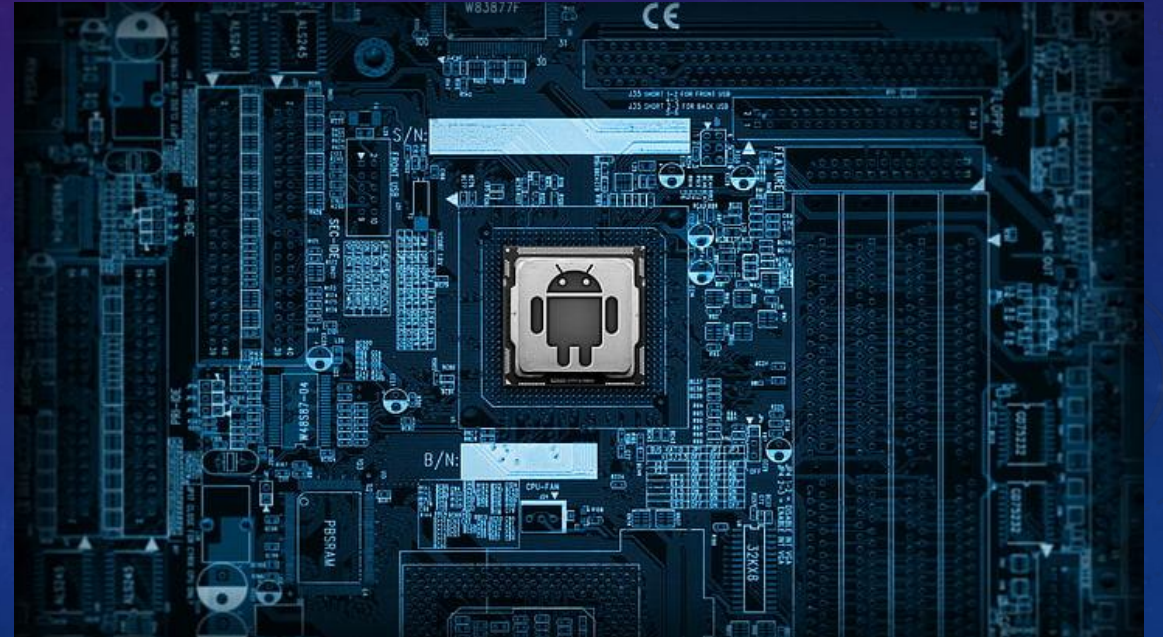
Next

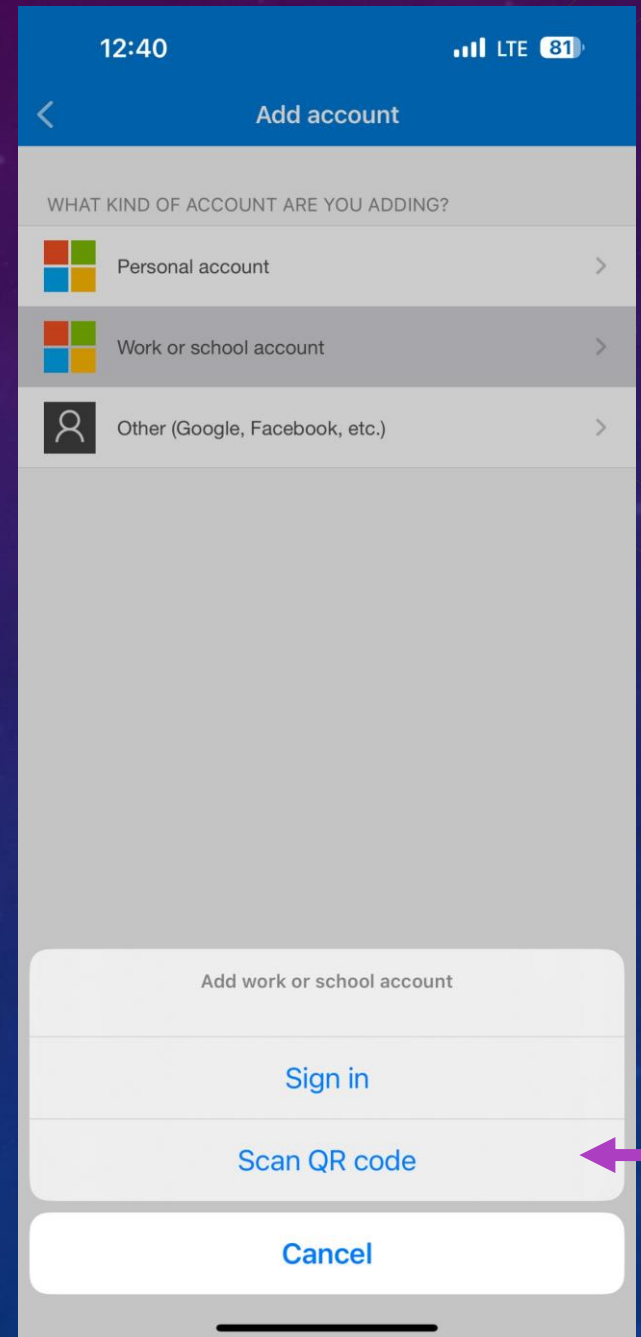
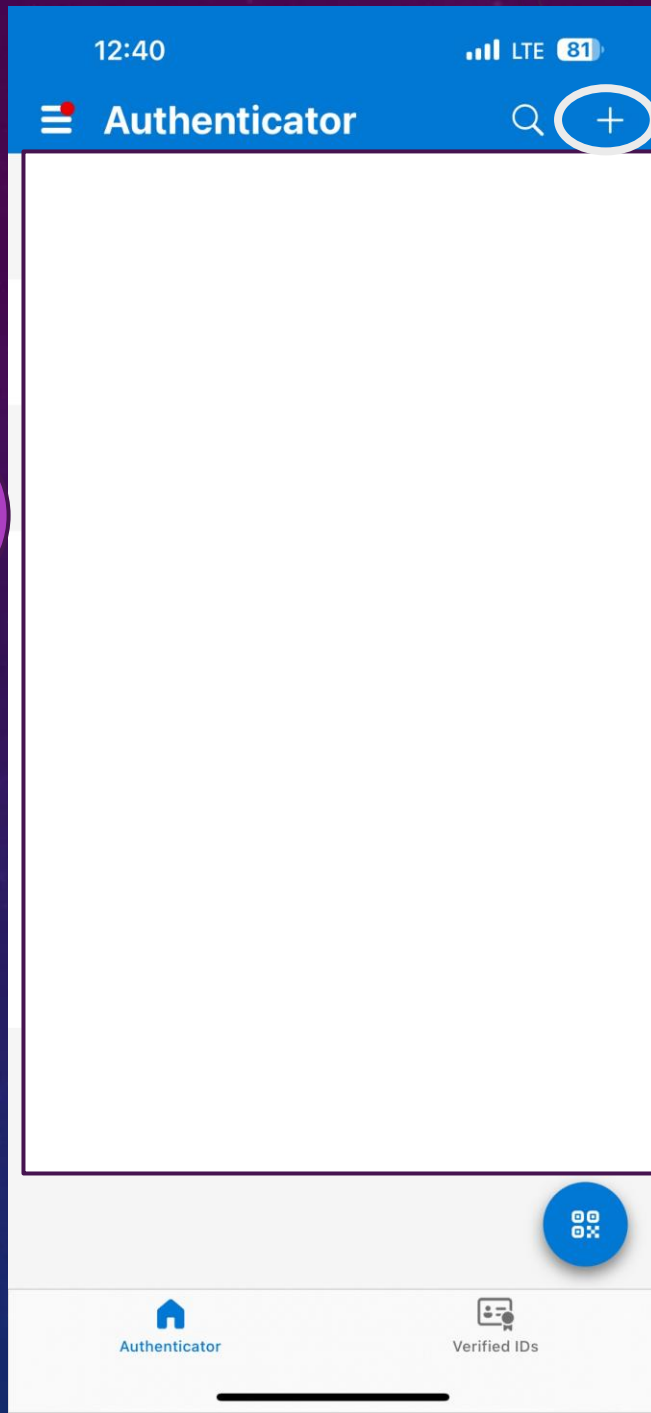
[I want to set up a different method](#)

iOS



Android





Keep your account secure

Method 1 of 2: App

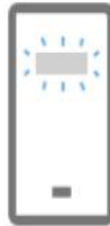


App



App password

Microsoft Authenticator



Set up your account

If prompted, allow notifications. Then add an account, and select "Work or school".

Back

Next

[I want to set up a different method](#)

Keep your account secure

Method 1 of 2: App



App



App password

Microsoft Authenticator

Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".



Can't scan image?


Back


Next

[I want to set up a different method](#)


Keep your account secure

Method 1 of 2: App

App

App password

Microsoft Authenticator



Let's try it out

Approve the notification we're sending to your app by entering the number shown below.

X

Back

Next

[I want to set up a different method](#)

Once you receive the number, you will have to enter it to the Microsoft Authenticator app as a pop-up Message

Keep your account secure

Method 1 of 2: App



App



App password

Microsoft Authenticator



Notification approved

Next

[I want to set up a different method](#)

Keep your account secure

Method 2 of 2: Done



App



App password

Success!

Great job! You have successfully set up your security info. Choose "Done" to continue signing in.

Default sign-in method:



App password



Microsoft Authenticator

Done



Update your password

You need to update your password because this is the first time you are signing in, or because your password has expired.

Current password

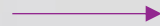
New password

Confirm password

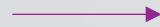
Sign in

If you have problems logging in, please submit a ticket from the help desk <http://support.ciim.ac.cy>

Enter the password we sent on the Welcome e-mail



Enter a new password



Re-enter the new password





Stay signed in?

Do this to reduce the number of times you are asked to sign in.

☒ Don't show this again

No

Yes

If you have problems logging in, please submit a ticket from the help desk <http://support.ciim.ac.cy>

Search

Create

Apps

Apps



What can I help you find?

Search

Quick access

See less ^



Apps



Outlook

Email, schedule, and set tasks.



Word



Excel



PowerPoint



OneNote



OneDrive



Teams



SharePoint

[All apps →](#)

How to enter to our UoL Learning Platform



Webmail



Student Intranet



Moodle



Library Catalogue



Career Services



Username or email

Password

Log in

Lost password?

Log in using your account on:



UoL Online

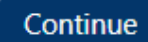
An existing account was found with this email address but it is not linked yet.

The accounts must be linked before you can log in.

An email should have been sent to your address at **XXXX @stu.uol.ac.cy**.

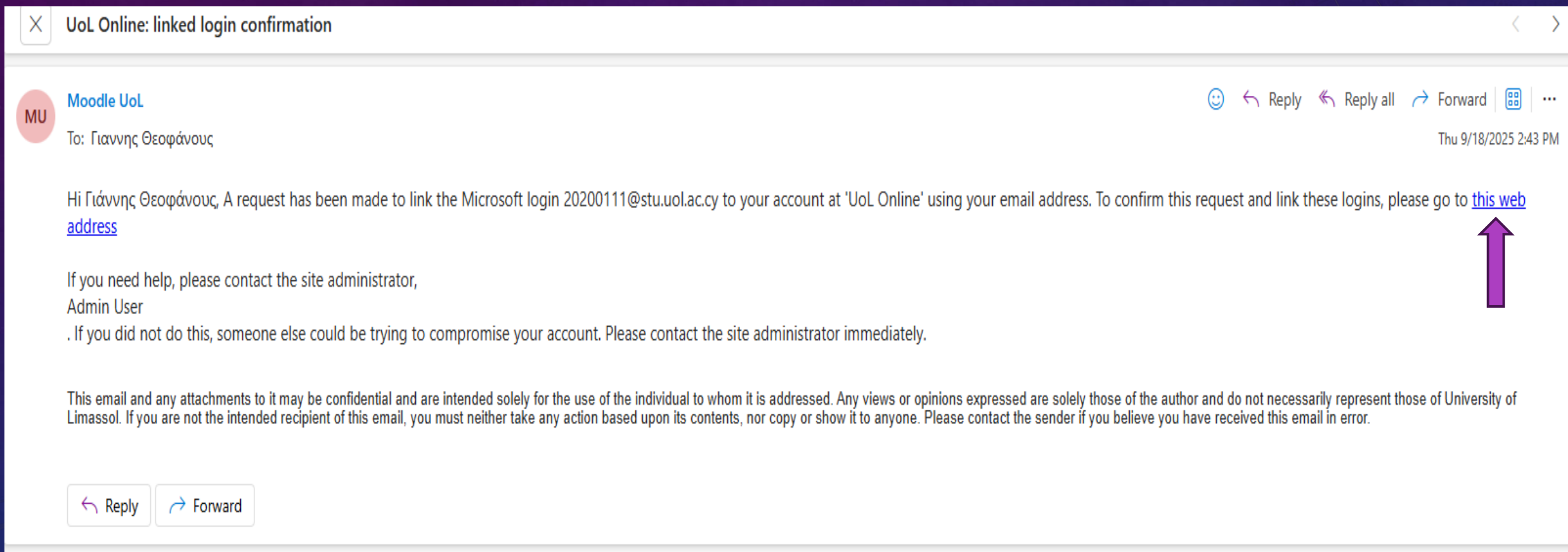
It contains easy instructions to link your accounts.

If you have any difficulty, contact the site administrator.

A dark blue rectangular button with rounded corners and the word "Continue" in white text. The button is centered within a thin purple oval outline.

Continue

ΦΟΙΤΗΤΙΚΟ ΗΛΕΚΤΡΟΝΙΚΟ ΤΑΧΥΔΡΟΜΕΙΟ



UoL Online

Thanks,

Your registration has been confirmed

[Log in](#)



Username or email

Password

Log in

Lost password?

Log in using your account on:



UoL Online

Site policy

Policy 1 out of 1

Please read our Site policy

Terms and Conditions

Terms and Conditions

1. Moodle Platform Overview: The Moodle platform is an online learning environment that provides students access to their courses and course materials. By using the platform, you agree to comply with the terms outlined below.

2. Collection and Processing of Personal Data: These terms apply to the personal information collected and processed when you visit and use the Moodle platform. Data collection is limited to what is necessary for the proper and secure operation of your account in relation to the services offered on the platform. Specifically, the data collected includes:

- Email address provided by the University of Limassol (UoL)
- Full name
- City/Country (if provided)
- Profile photo (if provided)
- Internet Protocol (IP) address
- Browsing history on the platform

This information is used exclusively for user identification, secure access, and enhancing the educational experience through the platform. Additional fields are optional, and completing them is not mandatory for registration.

3. Data Collection During Examinations: When you participate in oral/written intermediate or final online exams, as required by UoL, personal data such as images, statements, or recordings may be processed and stored for a period of one (1) month. This data is only used for examination purposes and will not be processed for any other purpose.

4. Updates and Notifications: UoL may send notifications to your email address via the Moodle platform regarding your courses or important announcements related to your studies. By accepting these terms, you consent to receiving such notifications, which may include updates related to the **Audio and Recording Policy**.

5. Student Conduct: Students are expected to maintain professionalism, courtesy, and a constructive attitude when using the Moodle platform. The use of offensive, ironic, or inappropriate language in any form of communication (e.g., forums, posts, assignments, chats, teleconferences) is strictly prohibited. Any violation of these rules will be referred to the Department of Student Affairs and the Disciplinary Committee for review, which may impose sanctions.

6. Use of the Platform: As a registered user, you are prohibited from modifying the platform, its content, or its products in any way. Additionally, you may not reproduce, display, copy, distribute, market, or exploit the platform, its content, or its products for any public or commercial purpose, with or without consideration.

7. Acceptance: By using the University of Limassol (UoL) Moodle platform, you unconditionally consent to and accept these Terms and Conditions. These terms, together with the Privacy Policy and the Audio and Recording Policy, constitute the complete agreement governing your legal relationship with the University in relation to the use of the platform. Violating these terms may result in administrative sanctions as per the relevant academic and disciplinary regulations.

Next

Back to top ▲

UoL Online

Before continuing you need to acknowledge all these policies.




Consent

Please agree to the following policies:


Site policy

Terms and Conditions

Please refer to the full [Site policy](#) if you would like to review the text.

☒ I agree to the Site policy. 



 Required

Next

Hi, Yiannis! 🖐️

Course overview

In progress ▾

Search

Sort by course name ▾

Card ▾



No courses

[Create new course](#)

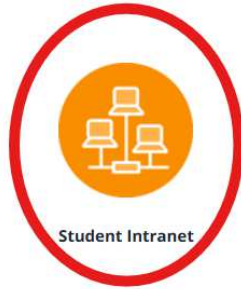
Show

12 ▾

CLASSTER



Webmail



Student Intranet



Moodle



Library Catalogue

If you would like to change your password for any of the student services, you will need to do this separately for each one.

Student Help Desk

If you need any assistance please visit the Student Help Desk and submit a help request ticket.

[Visit the Student help desk](#)

Academic Knowledge Base

Search



Where Innovation Meets

Academic Excellence



University of Limassol

 Email or Username

Next

Ελληνικά | English (UK) | English (US) | Deutsch | Français | Español
| Lietuvių | العربية - مصر | Български | Slovenščina | Português
| Magyar

Enter the University e-mail

202XXXXXX@stu.uol.ac.cy




Where Innovation Meets


Academic Excellence



University of Limassol

Enter your credentials below

 Email or Username

 Password

[Forgot password?](#)

Login

Ελληνικά | English (UK) | English (US) | Deutsch | Français | Español
| Lietuvių | العربية - مصر | Български | Slovenščina | Português
| Magyar

Enter your password of choice.

Accept Terms

Before continuing, please review and accept our Terms & Conditions and Privacy Policy.

☐ I agree to the Terms of Use

Continue

Accept Terms

Before continuing, please review and accept our Terms & Conditions and Privacy Policy.

☐ I agree to the Terms of Use

Continue

Accept Terms

Before continuing, please review and accept our Terms & Conditions and Privacy Policy.

☐ I agree to the Terms of Use

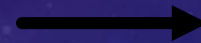
Continue

Accept Terms

Before continuing, please review and accept our Terms & Conditions and Privacy Policy.

☐ I agree to the Terms of Use

Continue



Classter

University of Limassol
 Ayia Triptoli 92

2025 - 2026

Search...

Dashboard

Registration & Enrollments

Financial

Timetable

My Courses

My Instructors

Academic Data

Attendance

Sessions

Assessments & Assignments

Ticketing

Reporting

Groups
Enrollments →

Courses
My Courses →

Instructors
My Instructors →

Notice Board

Outstanding Fees Notice
 It seems that you have outstanding fees. You may need to check your Financial dashboard.
 [View](#)

Quick Actions

Message Center

Online Payment

Sessions

Files

Personal Data

Timetable

<

12/12/2025

>

Scheduling

Sessions

Om, You don't have any scheduled timetabled sessions for the selected date. Please choose on other date.

today

<

>

8 - 14 Dec 2025

day

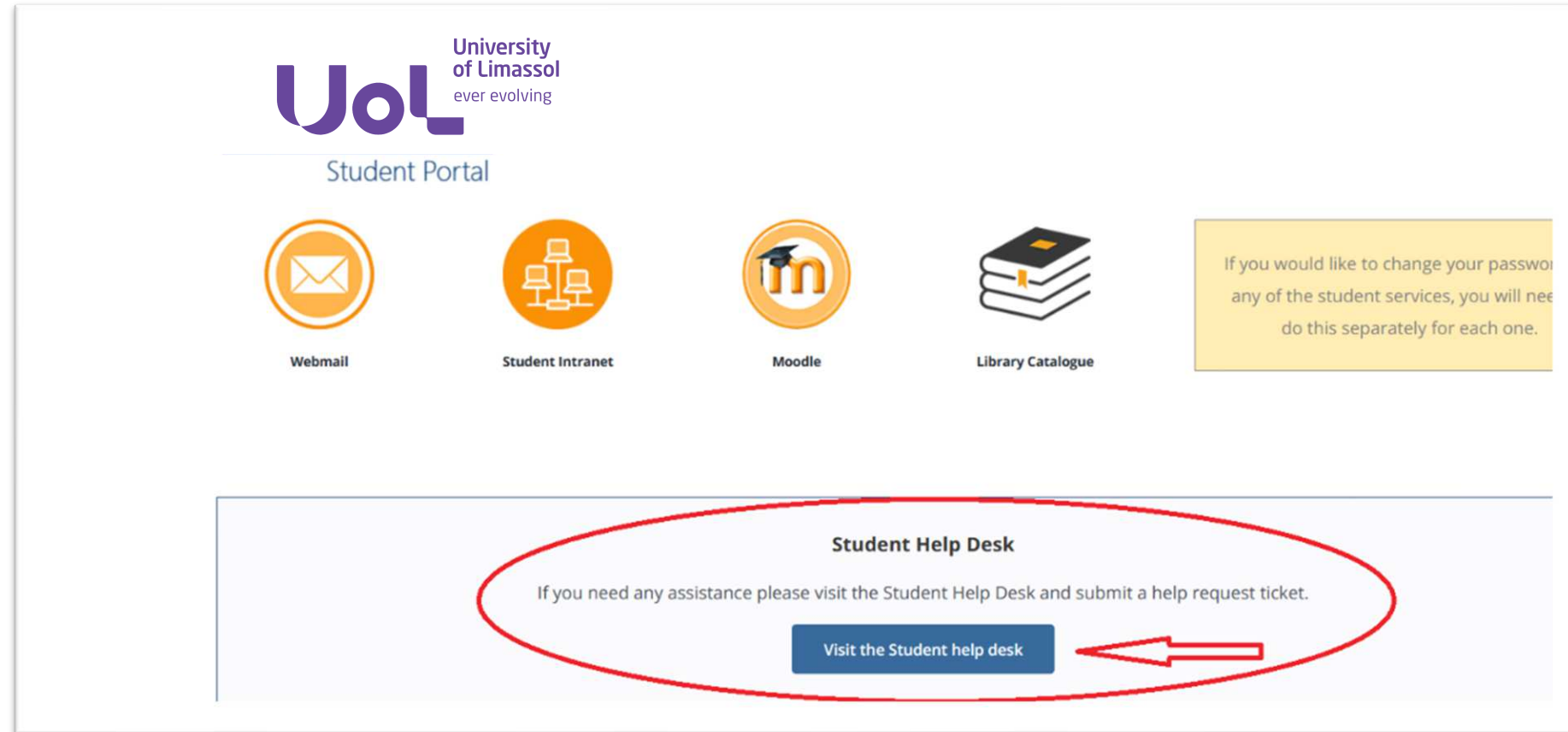
week

month

	Mon 08/12	Tue 09/12	Wed 10/12	Thu 11/12	Fri 12/12	Sat 13/12	Sun 14/12
all-day							
13:00							
13:15							
13:30							
13:45							
14:00							
14:15							
14:30							
14:45							

My Courses

Student Help Desk – available in the student portal page



- After clicking on the visit the student help desk button the below page will open.
- To submit a ticket, you should click on the submit a ticket button

Hello, how can we help?

Search for articles


STUDENT INTRANET - NEW ACCOUNT INSTRUCTIONS


To access the new Student Intranet for the first time, please follow the instructions in the document below:

[Instructions on setting up a new account on the Student Intranet \(PDF\)](#)

Submitting Tickets

When submitting tickets please use an email address that you have access to as you will be notified there when someone replies your ticket.

 **Submit a ticket**
Submit a new issue to a department

 **View existing tickets**
View tickets you submitted in the past

UoL Student Helpdesk

[UoL Student Services](#) > [UoL Student Helpdesk](#) > [Submit a ticket](#)

What can we help you with?

-- Click to Select --

Βεβαιώσεις Φοίτησης& Εξετάσεων/Confirmation Letter

Θέματα Λογαριασμού/Account Issues (Student Account, Student Intranet, Password Issue)

Πληρωμές και θέματα πληρωμών/ Payment/Student Statement/Payment Issues

Θέματα Moodle/Moodle Issues

Άλλα Θέματα IT / Other IT Issues (Proctorio, Microsoft Authentication)



Submit a Support Request

Required fields are marked with *

Name: *

Enter your full name here

Email: *

Enter your email address here

Student Number: *

Enter your student number here

Subject: *

The Subject of your request

Message: *

Describe the problem you face

Attachments:

Choose File

No file chosen

Choose File

No file chosen

If you have screenshots or documents that you need to send with your request attach them here

Maximum 2 attachments ⓘ

SPAM Prevention



Enter the number shown here in the box. **This is no prevent spam**

Type the number you see in the picture below. *

Submit Ticket

Once you have completed the form click on the Submit ticket button.

Ticket submitted

Your ticket has been successfully submitted! Ticket ID: VD4-J23-EQEH

No confirmation email?

We sent a confirmation message to your email address. If you do not receive it within a few minutes, please check your Junk, Bulk or Spam folders. Mark the message as **Not SPAM** to avoid problems receiving our correspondence in the future.

[View your ticket](#)



Thank you and looking
forward to starting together!

