



University  
of Limassol  
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# Welcoming and Informative Meeting

# Επικοινωνία/Communication

- Technical Support –  
<https://support.ciim.ac.cy/>
- Ακαδημαϊκά ζητήματα/Academic Support
  - Τμήμα Ψυχολογίας/Psychology Department
    - [psychology.admin@uol.ac.cy](mailto:psychology.admin@uol.ac.cy)
  - Τμήμα Επιστημών Αγωγής/Education Department
    - [education.admin@uol.ac.cy](mailto:education.admin@uol.ac.cy)
  - Τμήμα Διοίκησης/Department of Management
    - [business.admin@uol.ac.cy](mailto:business.admin@uol.ac.cy)
  - Τμήμα Τεχνολογιών Πληροφορικής/Innovation & Technologies Department
    - [technologyinnovation.admin@uol.ac.cy](mailto:technologyinnovation.admin@uol.ac.cy)
  - Τμήμα Νομικής/Law Department
    - [adminoffice@uol.ac.cy](mailto:adminoffice@uol.ac.cy)



- **The Student Portal**
- For quick links to the above services you can access the Student Portal directly by opening your web browser and typing <https://portal.ciim.ac.cy/>



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Webmail



Student Intranet



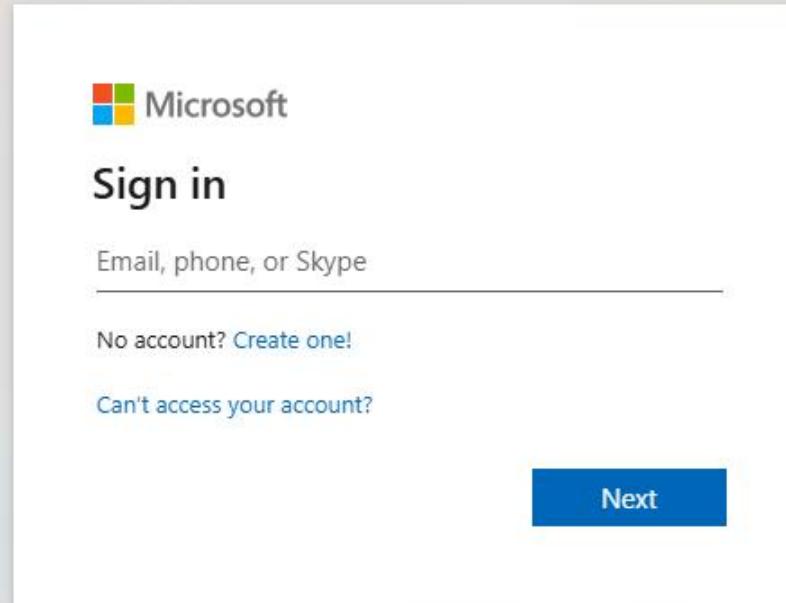
Moodle

# How to enter to the University e-mail

- **The Student Portal**
- For quick links to the above services you can access the Student Portal directly by opening your web browser and typing <https://portal.ciim.ac.cy/>



Enter the University e-mail  
[202XXXXXX@stu.uol.ac.cy](mailto:202XXXXXX@stu.uol.ac.cy)



The image shows a Microsoft sign-in page. At the top is the Microsoft logo. Below it is the text "Sign in". A text input field is labeled "Email, phone, or Skype". Below the input field are links for "No account? Create one!" and "Can't access your account?". A blue "Next" button is at the bottom. The background of the page is white, and the overall design is clean and modern.





## Enter password

>Password

---

[Forgot my password](#)

[Use an app instead](#)

[Sign in](#)

If you have problems logging in, please submit a ticket from the help desk <http://support.ciim.ac.cy>



## Let's keep your account secure

We'll help you set up another way to verify it's you.

[Use a different account](#)

[Learn more about verifying your identity](#)

[Next](#)

If you have problems logging in, please submit a ticket from the help desk <http://support.ciim.ac.cy>

## Keep your account secure

Method 1 of 2: App

 App  App password

Microsoft Authenticator

 Start by getting the app

On your phone, install the Microsoft Authenticator app. [Download now](#)

After you install the Microsoft Authenticator app on your device, choose "Next".

[I want to use a different authenticator app](#)

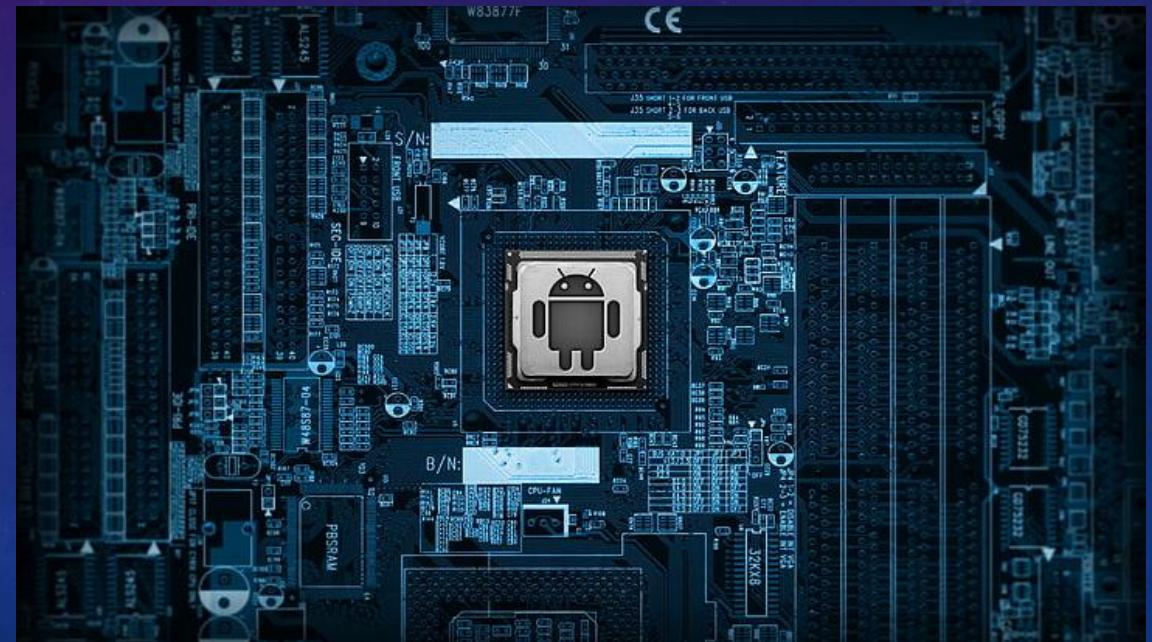
[Next](#)

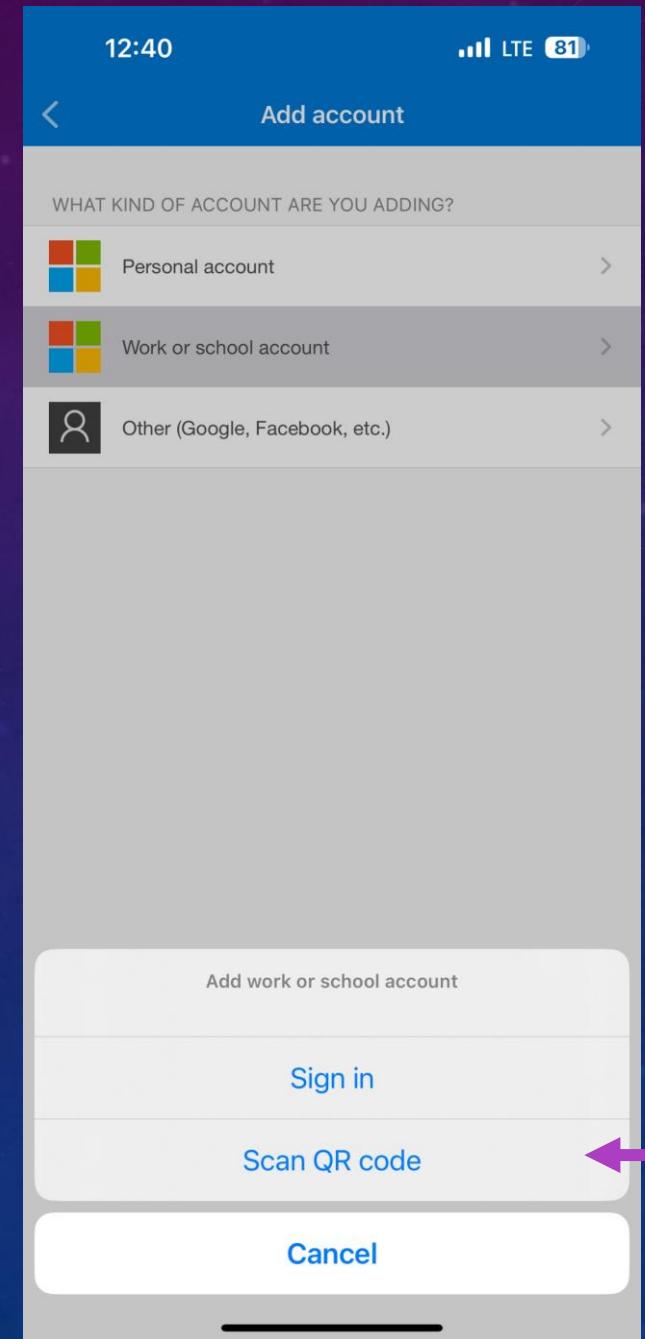
[I want to set up a different method](#)

iOS



Android





## Keep your account secure

Method 1 of 2: App

 App  App password

Microsoft Authenticator

 Set up your account

If prompted, allow notifications. Then add an account, and select "Work or school".

[Back](#) [Next](#)

[I want to set up a different method](#)

## Keep your account secure

Method 1 of 2: App

 App  App password

### Microsoft Authenticator

Scan the QR code

Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.

After you scan the QR code, choose "Next".



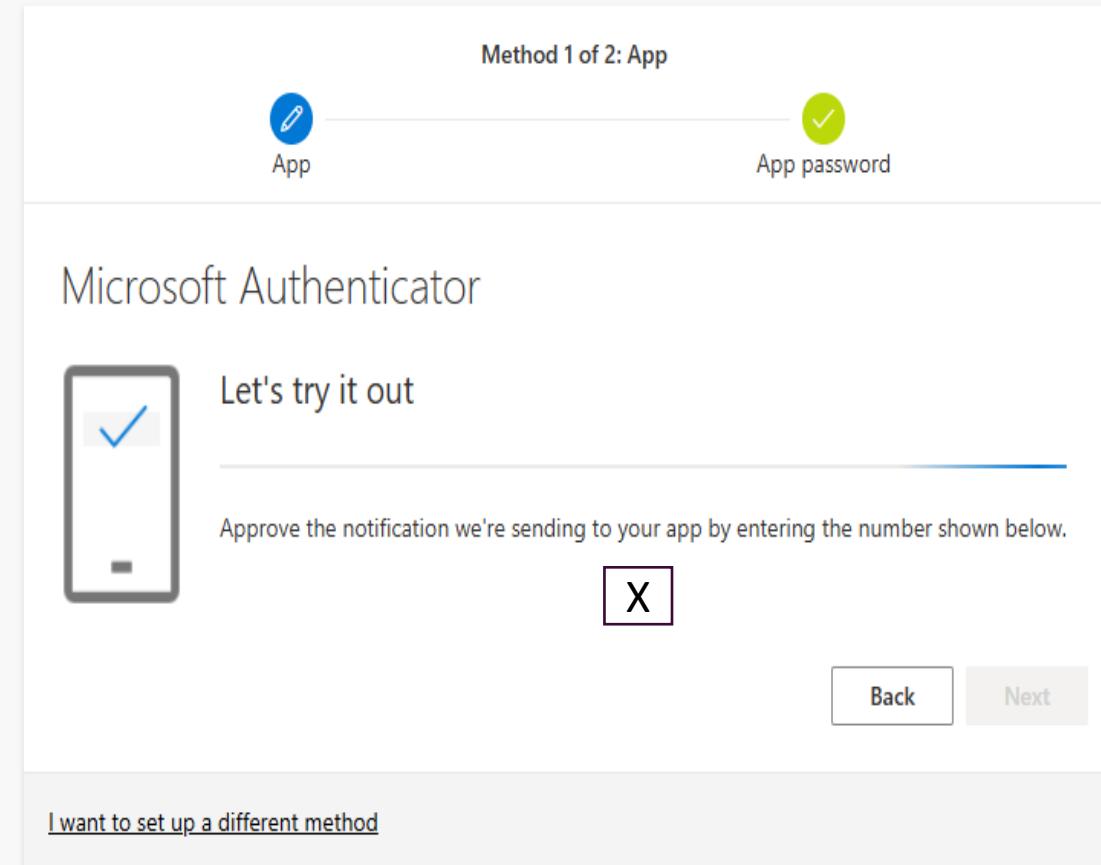
Can't scan image?

Back **Next**

[I want to set up a different method](#)

## Keep your account secure

Once you receive the number, you will have to enter it to the Microsoft Authenticator app as a pop-up Message



## Keep your account secure

Method 1 of 2: App

 App  App password

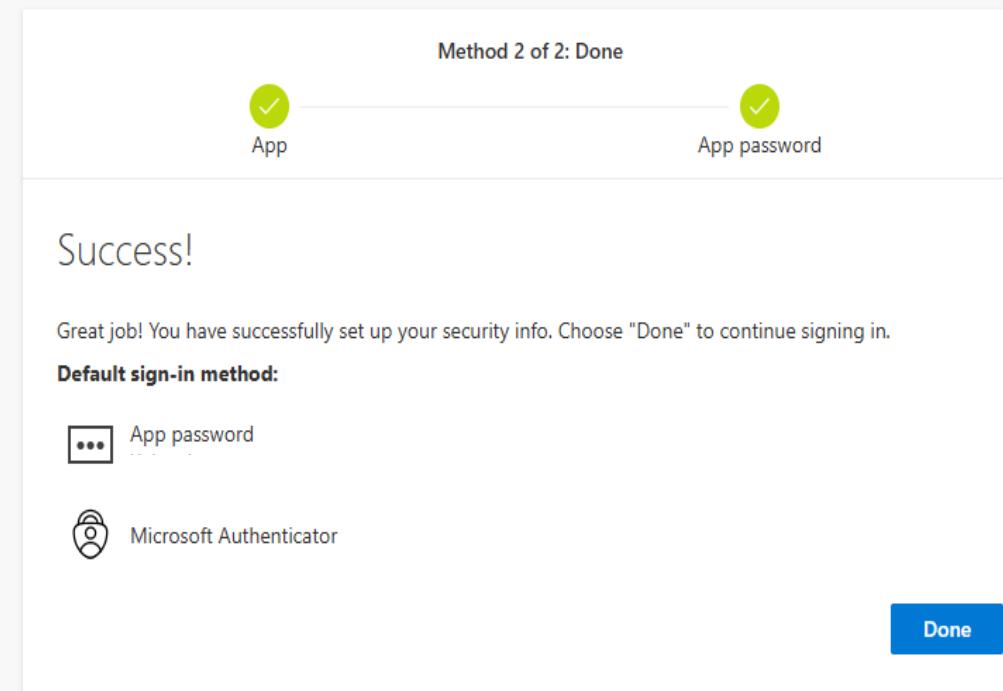
Microsoft Authenticator

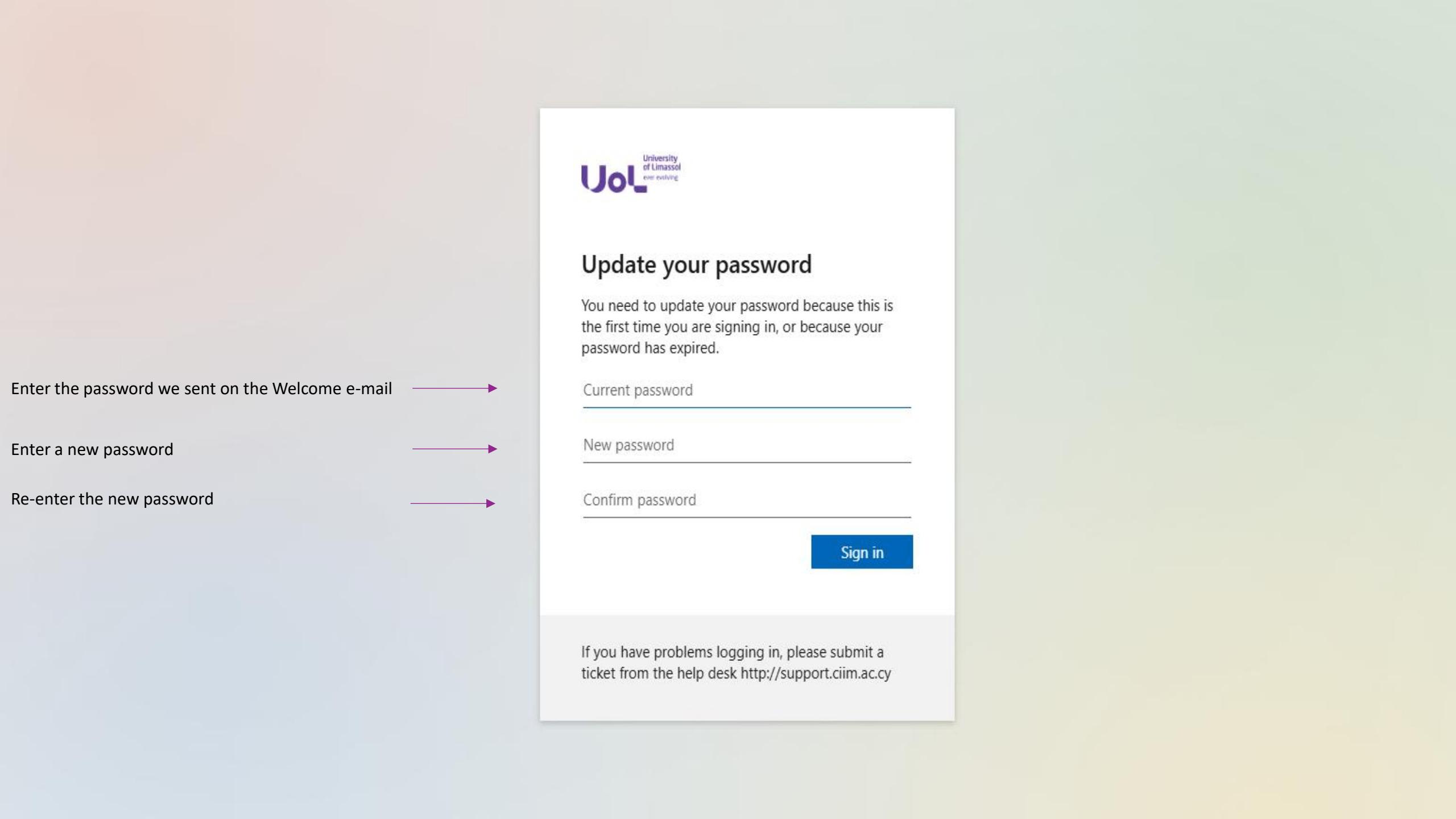
  Notification approved

[Next](#)

[I want to set up a different method](#)

## Keep your account secure







## Stay signed in?

Do this to reduce the number of times you are asked to sign in.

Don't show this again

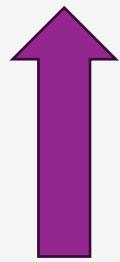
No

Yes

If you have problems logging in, please submit a ticket from the help desk <http://support.ciim.ac.cy>

Search Create Apps

Apps



What can I help you find?

 Search

Quick access

See less ^

M365 Copilot



Search

Create

Apps

## Apps



Outlook

Email, schedule, and set tasks.



Word



Excel



PowerPoint



OneNote



OneDrive



Teams



SharePoint

All apps →



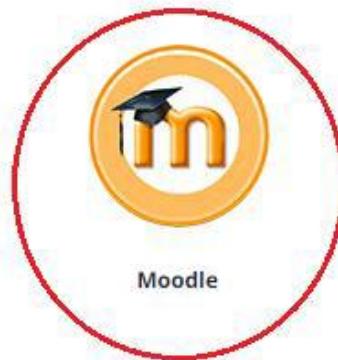
## How to enter to our UoL Learning Platform



Webmail



Student Intranet



Moodle



Library Catalogue



Career Services



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Username or email

Password

Log in

Lost password?

Log in using your account on:



moodle.uol.ac.cy

# UoL Online

An existing account was found with this email address but it is not linked yet.

The accounts must be linked before you can log in.

An email should have been sent to your address at    XXXX    [@stu.uol.ac.cy](mailto:@stu.uol.ac.cy).

It contains easy instructions to link your accounts.

If you have any difficulty, contact the site administrator.

Continue

# ΦΟΙΤΗΤΙΚΟ ΗΛΕΚΤΡΟΝΙΚΟ ΤΑΧΥΔΡΟΜΕΙΟ

X UoL Online: linked login confirmation < >

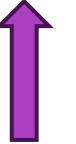
Moodle UoL MU To: Γιάννης Θεοφάνους Thu 9/18/2025 2:43 PM

Hi Γιάννης Θεοφάνους, A request has been made to link the Microsoft login 20200111@stu.uol.ac.cy to your account at 'UoL Online' using your email address. To confirm this request and link these logins, please go to [this web address](#)

If you need help, please contact the site administrator,  
Admin User  
. If you did not do this, someone else could be trying to compromise your account. Please contact the site administrator immediately.

This email and any attachments to it may be confidential and are intended solely for the use of the individual to whom it is addressed. Any views or opinions expressed are solely those of the author and do not necessarily represent those of University of Limassol. If you are not the intended recipient of this email, you must neither take any action based upon its contents, nor copy or show it to anyone. Please contact the sender if you believe you have received this email in error.

Reply Forward



## UoL Online

**Thanks,**

Your registration has been confirmed

[Log in](#)



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Username or email

Password

Log in

Lost password?

Log in using your account on:



moodle.uol.ac.cy

# UoL Online

## Site policy

Policy 1 out of 1

### Please read our Site policy

#### Terms and Conditions

#### Terms and Conditions

**1. Moodle Platform Overview:** The Moodle platform is an online learning environment that provides students access to their courses and course materials. By using the platform, you agree to comply with the terms outlined below.

**2. Collection and Processing of Personal Data:** These terms apply to the personal information collected and processed when you visit and use the Moodle platform. Data collection is limited to what is necessary for the proper and secure operation of your account in relation to the services offered on the platform. Specifically, the data collected includes:

- Email address provided by the University of Limassol (UoL)
- Full name
- City/Country (if provided)
- Profile photo (if provided)
- Internet Protocol (IP) address
- Browsing history on the platform

This information is used exclusively for user identification, secure access, and enhancing the educational experience through the platform. Additional fields are optional, and completing them is not mandatory for registration.

**3. Data Collection During Examinations:** When you participate in oral/written intermediate or final online exams, as required by UoL, personal data such as images, statements, or recordings may be processed and stored for a period of one (1) month. This data is only used for examination purposes and will not be processed for any other purpose.

**4. Updates and Notifications:** UoL may send notifications to your email address via the Moodle platform regarding your courses or important announcements related to your studies. By accepting these terms, you consent to receiving such notifications, which may include updates related to the [Audio and Recording Policy](#).

**5. Student Conduct:** Students are expected to maintain professionalism, courtesy, and a constructive attitude when using the Moodle platform. The use of offensive, ironic, or inappropriate language in any form of communication (e.g., forums, posts, assignments, chats, teleconferences) is strictly prohibited. Any violation of these rules will be referred to the Department of Student Affairs and the Disciplinary Committee for review, which may impose sanctions.

**6. Use of the Platform:** As a registered user, you are prohibited from modifying the platform, its content, or its products in any way. Additionally, you may not reproduce, display, copy, distribute, market, or exploit the platform, its content, or its products for any public or commercial purpose, with or without consideration.

**7. Acceptance:** By using the University of Limassol (UoL) Moodle platform, you unconditionally consent to and accept these Terms and Conditions. These terms, together with the Privacy Policy and the Audio and Recording Policy, constitute the complete agreement governing your legal relationship with the University in relation to the use of the platform. Violating these terms may result in administrative sanctions as per the relevant academic and disciplinary regulations.

## UoL Online

Before continuing you need to acknowledge all these policies.

X

### Consent

Please agree to the following policies:

#### Site policy

Terms and Conditions

Please refer to the full Site policy if you would like to review the text.

I agree to the Site policy. !



! Required

Next



Hi, Yiannis! 

## Course overview

In progress ▾

Search

Sort by course name ▾

Card ▾



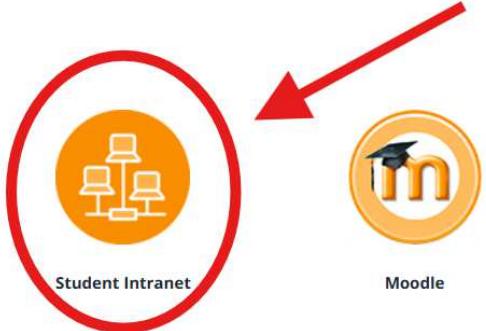
No courses

[Create new course](#)

Show 12 ▾

# CLASSTER

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Webmail      Student Intranet      Moodle      Library Catalogue

If you would like to change your password for any of the student services, you will need to do this separately for each one.

**Student Help Desk**

If you need any assistance please visit the Student Help Desk and submit a help request ticket.

[Visit the Student help desk](#)

**Academic Knowledge Base**

Search the documentation...



Where Innovation Meets  
Academic  
Excellence



University of Limassol

Email or Username

Next

Ελληνικά | English (UK) | English (US) | Deutsch | Français | Español  
| Lietuvių | العربية – مصر | Български | Slovenčina | Português  
| Magyar

Enter the University e-mail  
[202XXXXXX@stu.uol.ac.cy](mailto:202XXXXXX@stu.uol.ac.cy)

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**Where Innovation Meets  
Academic  
Excellence**

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University of Limassol

Enter your credentials below

Email or Username

Password

[Forgot password?](#)

**Login**

Ελληνικά | English (UK) | English (US) | Deutsch | Français | Español |  
Lietuvių | العربية – Български | Slovenščina | Português | Magyar

Enter your password of choice.

### Accept Terms

Before continuing, please review and accept our Terms & Conditions and Privacy Policy.

I agree to the Terms of Use

**Continue**



The image shows a screenshot of a web-based application interface, likely a student portal. At the top, there are navigation links for 'Classter', 'University of Limerick', and 'Ajay Ravess SS'. The top right corner shows the date '2025-2026' and some user icons. The main content area is titled 'Timetable' and shows a weekly view from '8 - 14 Dec 2025'. The left sidebar contains a navigation menu with items like 'Dashboard', 'Registration & Enrolments', 'Financial', 'Timetable', 'My Courses', 'My Instructors', 'Academic Data', 'Attendance', 'Sessions', 'Assessments & Assignments', 'Ticketing', and 'Reporting'. A 'Notice Board' section displays a message about outstanding fees. Below the notice board is a 'Quick Actions' grid with icons for 'Message Center', 'Online Payment', 'Sessions', 'Files', and 'Personal Data'.

**Student Help Desk** – available in the student portal page

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Student Portal

 Webmail  Student Intranet  Moodle  Library Catalogue

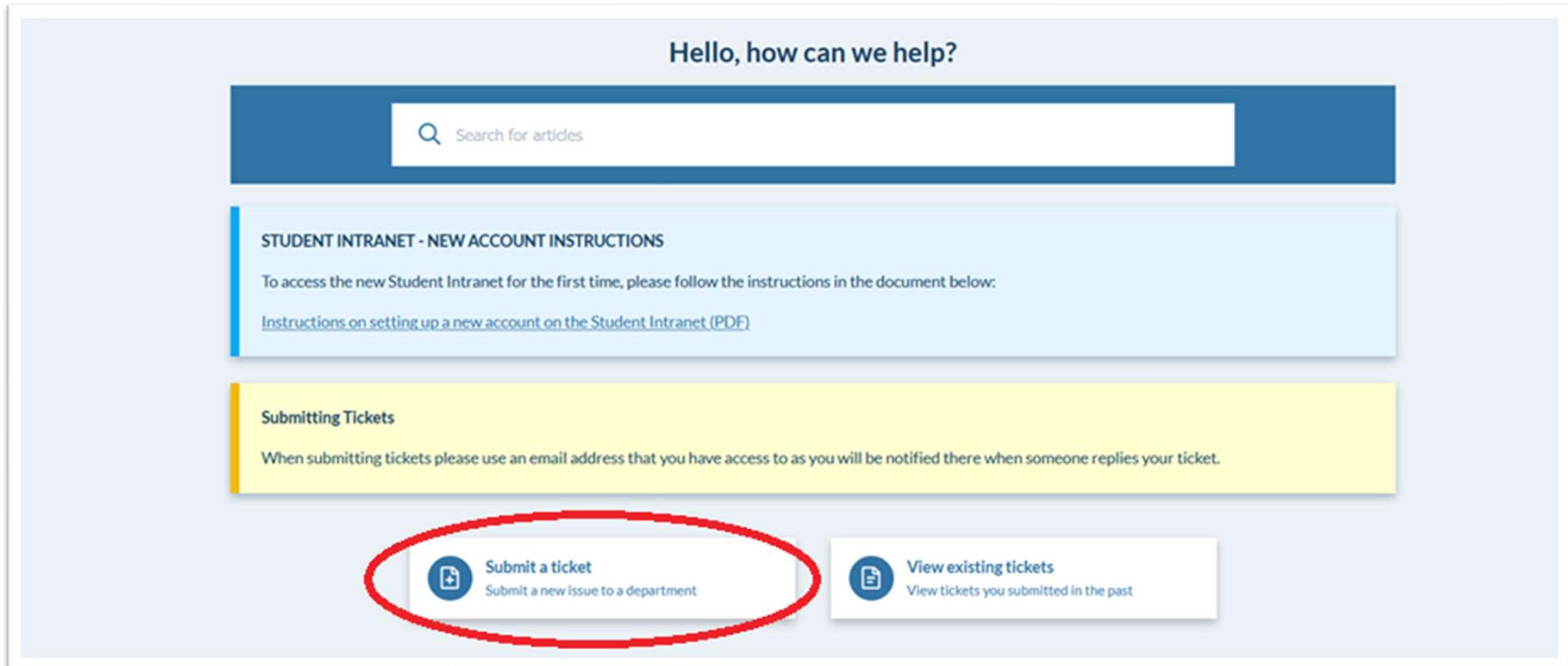
If you would like to change your password or any of the student services, you will need to do this separately for each one.

**Student Help Desk**

If you need any assistance please visit the Student Help Desk and submit a help request ticket.

[Visit the Student help desk](#)

- After clicking on the visit the student help desk button the below page will open.
- To submit a ticket, you should click on the submit a ticket button



Hello, how can we help?

Search for articles

STUDENT INTRANET - NEW ACCOUNT INSTRUCTIONS

To access the new Student Intranet for the first time, please follow the instructions in the document below:

[Instructions on setting up a new account on the Student Intranet \(PDF\)](#)

Submitting Tickets

When submitting tickets please use an email address that you have access to as you will be notified there when someone replies your ticket.

**Submit a ticket**  
Submit a new issue to a department

**View existing tickets**  
View tickets you submitted in the past

### What can we help you with?

-- Click to Select --

Βεβαιώσεις Φοίτησης & Εξετάσεων/Confirmation Letter

Θέματα Λογαριασμού/Account Issues (Student Account, Student Intranet, Password Issue)

Πληρωμές και θέματα πληρωμών/ Payment/Student Statement/Payment Issues

Θέματα Moodle/Moodle Issues

Άλλα Θέματα IT / Other IT Issues (Proctorio, Microsoft Authentication)



## Submit a Support Request

Required fields are marked with \*

Name: \*

Enter your full name here

Email: \*

Enter your email address here

Student Number: \*

Enter your student number here

Subject: \*

The Subject of your request

Message: \*

Describe the problem you face

Attachments:

Choose File No file chosen

Choose File No file chosen

If you have screenshots or documents that you need to send with your request attach them here

Maximum 2 attachments ⓘ

SPAM Prevention

8 8 4 0 5

Type the number you see in the picture below. \*

Enter the number shown here in the box. This is no prevent spam

Submit Ticket

Once you have completed the form click on the Submit ticket button.

Ticket submitted

Your ticket has been successfully submitted! Ticket ID: VD4-J23-EQEH

No confirmation email?

We sent a confirmation message to your email address. If you do not receive it within a few minutes, please check your Junk, Bulk or Spam folders. Mark the message as Not SPAM to avoid problems receiving our correspondence in the future.

[View your ticket](#)

Thank you and looking  
forward to starting together!